

TERMS AND CONDITIONS

TOUR DEPARTURES + PRICE LIST 2011



Travel Directors (WA) Pty Ltd
137 Cambridge Street, West Leederville
Perth, Western Australia 6007
Tel: (08) 9242 4200 Fax: (08) 9382 8393
Tel: 1300 856 661 (outside WA)

1. A non-refundable deposit of \$2,000 per person must be paid at time of booking. The deposit is accepted as a first instalment of the tour cost and will only be refunded if the applicant's arrangements cannot be confirmed or the tour is cancelled by Travel Directors Pty Ltd.
- 1a. All tour departures are subject to a minimum of ten (10) paying passengers traveling together.
- 2a. Payment by credit card / charge card will incur a surcharge.
2. The accepted application (hereinafter known as the client) will pay the balance of the tour cost no later than 90 days before departure of Travel Directors tour.
3. If the balance of the tour cost due to Travel Directors is not paid 90 days prior to departure, Travel Directors may treat the booking as cancelled by the client(s) or a late fee will be incurred to cover visa & other costs of not less than \$150 per person. This includes passports, photos & any other documents required by Travel Directors, that must be in our office by the final date stated on the invoice.
4. If the client(s) wishes to amend his/her booking a minimum amendment fee of \$150 will be charged. Amendments cannot generally be accepted less than 4 weeks prior to departure of Travel Directors tour.
5. Once the booking has been accepted by Travel Directors, cancellations can only be made in writing. Conditions of these cancellation fees change depending on when the booking is cancelled prior to departure date.
These fees are as follows:- (exception of "Early Bird Bookings" - See 5a)
Deposits, credit card charges, visa and courier fees are non-refundable
90 days - 60 days - 35% of tour cost
59 days - 30 days - 55% of tour cost
29 days - Departure date - 100% of tour cost
Travel Directors reserve the right to cancel a tour or part of a tour without prior notice. In this case, monies paid for the unfinished portion of the tour will be refunded. All tour costings are subject to currency fluctuations and can increase without notice. Travel Directors reserve the right to apply these increases to all tours.
- 5a. Early Bird bookings: Please note that cancellation conditions apply as follows:
Deposit - Non-refundable
Date of full payment
90 days or longer - 35% of tour cost
89 days - 60 days - 55% of tour cost
59 days - 30 days - 75% of tour cost
29 days - Departure date - 100% of tour cost
We strongly advise that travel insurance is taken out on payment of deposit to avoid unnecessary losses.
6. Travel Directors and/or associated companies give notice that all tickets and coupons or vouchers issued by them and all arrangements for transport or conveyance, or for hotel accommodation, are made by them as agents upon the express condition that they shall not be liable for any injury, damage, loss, accident, delay or any irregularity which may be occasioned either by reason of or any company or person engaged in conveying the client, or in carrying out the arrangements of the tour, or for any failure on the part of the hotel to provide any of the facilities normally available.

7. Travel Directors and/or associated companies accept no responsibility for losses or additional expenses due to delays or changes in trains, flights or other services, sickness, weather, strikes, war, quarantines or other causes. Additional expenses, if any, shall be borne by the client.
8. The right is reserved to substitute hotels and to make any alteration to the itineraries as may be found desirable for the convenience of parties and the proper operation of the tour. The client is bound by any such changes made and additional expenses, if any, may be borne by the client.
9. Airlines and other carriers are not responsible for any act, omission, or event during the time the client is not on board their planes or conveyances. The client's contract in use by the airline concerned, when issued, shall constitute the sole contract between carrier and the purchaser of the tour and/or the client. Any and/or all transportation companies herein mentioned shall incur no responsibility or liability to any client, aside from their liability as common carriers.
10. All services provided are subject to the law of the country in which the services are provided.
11. Nothing in this brochure is intended to affect rights granted by the Australian Trade Practices Act or other consumer protection legislation which by law cannot be excluded. This contract shall be constructed and the relationship between the parties determined in accordance with the laws of the State of Western Australia. All matters of difference arising under or in connection with this contract shall be subject to the exclusive jurisdiction of the WA courts.
12. Clients acknowledge and agree that there are inherent risks involved in participating in any of our tours including, and without limitation, possible contact with native fauna, local residents, unforeseen events and travel in remote places. By booking on one of our tours the client accepts all risks associated therein. In so doing the client unconditionally releases us from all liability, including without limitation in contract and in tort, for any cause of action, including any injury, damage loss, cost, delay, additional expense or inconvenience caused directly or indirectly as a result of the inherent risks associated with the tour, or any force majeure events or other situations beyond our control including, but not limited to, war, civil disobedience, terrorism, insurrection, accident, explosion, sickness, fire, floods, severe weather, acts of God, acts of Government, alteration or cancellation of scheduled air services, ground operations, accidents to or failure of machinery or equipment or industrial action.

13. TOUR PARTICIPATION:

Clients agree to accept the authority and decisions of the Company's employees, tour leaders and agents while on tour with the Company. If in the opinion of such persons the health, level of fitness or conduct of a client at any time before or after departure appears likely to endanger the safe, comfortable or happy progress of a tour the client may be excluded from all or part of the tour without refund or recompense. In the case of ill-health the Company may make such arrangements as it sees fit and recover the costs thereof from the client. If a client commits an illegal act the client may be excluded from the tour and the Company shall cease to have responsibility to/for them. If you are affected by a condition, medical or otherwise, that might affect you or affect other people's enjoyment or active participation of the tour, you must advise us at the time of booking. No refund will be given for any unused services.

Tour Grading: EA = Easy, MO = Moderate, EN = Energetic

TOUR	GRADING	DURATION (DAYS)	DEPARTURE 2011	COST (\$AUD)
Mountains & Mists	MO	28	04 Jan	\$16,997
Festivals of Snow and Ice	MO	22	20 Jan	\$12,947
South America: Galapagos - Patagonia	EN	29	22 Feb	\$17,947
Ancient Kingdoms of the Desert	MO	32	09 Mar	\$14,997
Treasures of Central America	MO	29	26 Mar	\$16,947
Essential South America	EN	32	31 Mar 05 May 02 Jun 04 Aug 06 Oct	\$15,997
North Korea - A hidden world	MO	13	05 Apr	\$ 9,797
The Silk Road	MO	23	06 Apr	\$12,697
The Himalayan Express	EN	25	31 Aug 15 Apr 06 May 07 Oct	\$14,597
The Himalayan Experience	EN	20	23 Apr 08 Oct	\$ 7,997
The Legendary Trans-Siberian				
A Russian Spring	MO	28	25 Apr	\$13,947
The White Nights	MO	27	02 Jun	\$13,947
The Trans-Siberian Experience	MO	16	10 Jun	\$ 6,997
The Naadam Festival	MO	28	01 Jul	\$13,947
Dugana Naadam Festival	MO	27	04 Aug	\$13,947
An Autumn in Russia	MO	28	01 Sep	\$13,947
The Trans-Siberian Experience	MO	16	02 Sep	\$ 6,997
A Winter Wonderland	EN	27	15 Dec	\$13,947
A Winter Wonderland (Beijing-Moscow)	EN	20	15 Dec	\$11,997
Gardens of Europe	EA	27	03 May	\$14,947
Motorcycle Tours				
Ride On the Roof of the World (Lhasa - Kathmandu)	EN	19	15 May 07 Oct	\$12,997 \$12,997
The Trail of Ghengis Khan (Lake Baikal - Beijing)	EN	22	23 Aug	\$12,547
Heart of Africa (Lake Victoria - Kilimanjaro)	EN	20	04 Nov	\$14,947
Connoisseur's Turkey	MO	21	16 May	\$ 9,987
Cossack Capers	EA	29	28 May 02 Aug	\$16,787
The High Arctic	MO	20	13 Jul	\$20,979
Essential Papua New Guinea	EA	13	02 Aug	\$ 9,797
Soul of the Balkans	MO	23	30 Jun 10 Jul 29 Jul	\$12,547
Southern African Magic	MO	19	18 Aug	\$13,597
Remote Wonderlands	MO	27	24 Aug	\$13,997
Waterways - Baltic to Caspian	MO	26	30 Aug	\$14,697
Volga, Caspian & Caucasus	MO	28	11 Sep	\$15,997
North Africa, Malta & Sicily	EA	21	01 Oct	\$16,947
China and The Three Gorges	MO	27	06 Oct	\$12,947
Ancient Kingdoms of the Desert	MO	32	19 Oct	\$14,997
Cuba and Mexico	MO	26	28 Oct	\$13,997
Indian Essence	EA	24	05 Nov	\$12,947

Tour costs include all flights and ticketable air taxes, ground transport, accommodation (twin-share), all sightseeing and entrance fees, local guides, tour escort, visas, meals as specified, tips and gratuities. Prices correct at time of printing - Oct 2010

YOUR TRAVEL CONSULTANT IS _____

TOUR TITLE _____

DEPARTURE DATE _____

PERSONAL DETAILS (FULL NAME AS ON PASSPORT)

TITLE _____ SURNAME _____ FIRST NAME _____ PREFERRED FIRST NAME _____

ADDRESS _____ CITY _____ STATE/POSTCODE _____

HOME PHONE _____ WORK PHONE _____ MOBILE PHONE _____

FAX NUMBER _____ EMAIL _____

OCCUPATION _____ EMPLOYER _____

BUSINESS ADDRESS _____

TRAVEL INSURANCE IS MANDATORY FOR ALL OF OUR TOURS. PLEASE PROVIDE POLICY DETAILS HERE OR ASK US FOR A QUOTE _____

EMERGENCY CONTACT (NAME, RELATIONSHIP AND TEL. NO.) _____

PASSPORT DETAILS

PASSPORT NUMBER _____ PLACE OF ISSUE _____

ISSUE DATE _____ EXPIRY DATE _____

DATE OF BIRTH _____ NATIONALITY AS SHOWN ON PASSPORT _____

PLEASE SPECIFY ANY PRE-EXISTING MEDICAL CONDITION(S) _____

F. FLYER NOS. / AIRLINES _____

DIETARY REQUIREMENTS _____

SPECIAL REQUIREMENTS (E.G. WEDDING ANNIVERSARY, ETC.) _____

ROOMING (PLEASE NOTE WE WILL DO OUR BEST TO MEET YOUR REQUIREMENTS, THOUGH IT MAY NOT ALWAYS BE POSSIBLE)

TWIN DOUBLE (ON REQUEST ONLY) SINGLE

WOULD YOU LIKE TRAVEL DIRECTORS TO TRY TO MATCH YOU WITH A ROOMING COMPANION? YES NO

DO YOU WISH TO UPGRADE TO A 2 BERTH COMPARTMENT ON THE TRAIN? (Trans-Siberian passengers 2011 only: cost \$1715.00) YES NO

HOW DID YOU HEAR ABOUT TRAVEL DIRECTORS? _____

DO YOU WISH TO UPGRADE TO BUSINESS CLASS? YES NO ARE YOU THINKING OF EXTENDING YOUR TOUR? YES NO

PLEASE SPEAK TO YOUR CONSULTANT WHO WILL BE HAPPY TO OFFER SUGGESTIONS AND ADVICE.

BOOKING FEE AND FINAL PAYMENT

Enclosed herewith is the amount of \$ _____ being deposit / full payment (PLEASE DELETE ONE) for the reservation held on my behalf.

Final payment is due 90 days prior to departure. All prices quoted are for cash or cheque payments only. We accept all major credit cards, however payment by same will incur a surcharge.

This form **MUST** be completed by all travellers and returned to our office with your deposit and booking form. Failure to do so will delay confirmation of your tour.

(N.B. THIS FORM IS CONFIDENTIAL AND WILL ONLY BE USED TO ASSIST IN THE DELIVERY OF OUR PRODUCTS AND SERVICES).

NAME: _____ DATE OF BIRTH: _____

TOUR: _____ DURATION: _____ DAYS. _____

DEPARTURE DATE: _____

1. DO YOU HAVE ANY PHYSICAL DISABILITIES NECESSITATING THE USE OF A WHEELCHAIR OR OTHER WALKING AIDS?

2. DO YOU HAVE A HISTORY OF ANY SIGNIFICANT MEDICAL (PHYSICAL OR MENTAL) OR SURGICAL PROBLEMS? IF YES PLEASE STATE CONDITION AND MEDICATION REQUIRED.

3. WILL YOU BE CARRYING THE PRESCRIBED MEDICATION? IF SO PLEASE ADVISE WHAT TYPE OF MEDICATION AND THAT YOU HAVE SUFFICIENT QUANTITIES FOR THE DURATION OF THE TOUR.

4. DO YOU SUFFER FROM A CONDITION THAT MAY REQUIRE EMERGENCY ASSISTANCE? IF SO, PLEASE ADVISE WHAT TYPE OF ASSISTANCE MAY BE REQUIRED.

5. DO YOU CONSIDER YOURSELF TO BE FIT AND WELL, AND FULLY ABLE TO UNDERTAKE THE PROPOSED TOUR? THIS MAY INCLUDE WALKS OF UP TO 3 KMS, CLIMBING STAIRS, STANDING AND OTHER ACTIVITIES AS SPECIFIED IN THE BROCHURE.

Please consult your doctor for advice if necessary. For travelers aged over 70, medical clearance must be provided. Travellers must accept that Travel Directors reserve the right to accept or decline any person as a member of the tour group at any time.

Your attention is drawn to 'Terms and Conditions' item No.13 overleaf, that you have read and fully understand same, before signing and dating this declaration.

DECLARATION

I acknowledge that I **have read and understood** the information contained in the relevant pages of Travel Directors brochure, together with the health and fitness requirements sheet, that I understand the Conditions of Contract printed overleaf and join with Travel Directors in agreeing and accepting all conditions.

PRINTED NAME _____ DATE _____

SIGNATURE _____

N.B. As you will note on the Tour List page our tours are graded on the level of effort required. Do not hesitate to contact us for further clarification.